EXPERTS GROEP

Privacy Statement expertsgroep.nl

Version 27 November 2026

This privacy statement applies to visits to the website **expertsgroep.nl** and to contact with **Experts Groep B.V.**, having its registered office at Ambachtsweg 4, 3771 MG Barneveld, the Netherlands, registered with the Dutch Chamber of Commerce (Kamer van Koophandel) under number 85431583, hereinafter referred to as "Experts Groep".

Experts Groep attaches great importance to the protection of personal data and processes personal data carefully and in accordance with the General Data Protection Regulation (GDPR / in Dutch: AVG). Our principle is: your data is yours.

This statement does not cover the use of our products. Fortified Identity, Mailbox Connector, BlazingCms, Snel ZZP and Snel MKB each have their own privacy statement, on the website of the product concerned.

Article 1 Who is responsible?

The controller for the processing of personal data via expertsgroep.nl is:

Experts Groep B.V.
Ambachtsweg 4
3771 MG Barneveld, the Netherlands
privacy@expertsgroep.nl

Article 2 No trackers, no analytics, no cookies

1. expertsgroep.nl does not use trackers, analytics or advertising networks. We do not record which pages you view or how you use the site.
2. expertsgroep.nl does not place cookies and does not use local storage in your browser. That is why we do not ask for cookie consent.
3. The site does not load fonts, scripts, maps or videos from other parties. When you visit, your browser only connects to our own servers.
4. Links to other websites, such as the websites of our products or OpenStreetMap for directions, are ordinary links. The privacy statement of that website applies there.

Article 3 What personal data do we process?

When you visit the site

- IP address;
- time and the address requested;
- technical data sent by your browser, such as the browser type.

This data is necessary to deliver the page to your browser and to secure the site. We do not create profiles from it and do not combine it with other data.

When you use the contact form

- name;
- e-mail address;
- phone number (if you provide it);
- your message;

- that you agreed to this privacy statement;
- the time, the language and the page from which you sent the form.

Protection of the form against misuse
To protect the form against spam, we do not use a captcha or a service of another party. Your browser solves a small calculation, and we count per IP address how often the form is sent. For this purpose we briefly keep the IP address (for IPv6 only the network part) in a counter. This counter expires automatically after at most one hour.

When you contact us by e-mail or phone
- your name, e-mail address or phone number;
- the content of the correspondence.

Experts Groep does not process special categories of personal data and has no intention of doing so. Please do not enter special categories of personal data in the contact form.

Article 4 Why do we process personal data?

Answering your question
To answer your question via the contact form, by e-mail or by phone, and to follow up on the contact where needed.

Delivering and securing the site
To display the site, to detect and resolve malfunctions, and to protect the site and the contact form against misuse.

Legal obligations
For compliance with laws and regulations and requests from competent authorities.

We do not use your data for marketing, newsletters or advertising, and we do not pass it on to AI services.

Article 5 On what legal basis?

We process personal data on the basis of:

- legitimate interest: answering a question you ask us, and delivering and securing the site;
- taking steps prior to, or performing, an agreement, where your contact concerns one;
- legal obligation.

Article 6 Retention periods

Experts Groep does not retain personal data for longer than necessary. We apply the following retention periods:

- Contact form submissions: a maximum of 6 months, after which they are automatically deleted;
- E-mail correspondence: for as long as necessary to handle your question, and a maximum of 24 months; where the contact leads to an agreement, in accordance with the terms and privacy statement of the product concerned;
- Counters against misuse of the form (IP address): a maximum of 1 hour, after which they are automatically deleted;
- Technical log files of the servers: no longer than necessary for security and resolving malfunctions;
- Data subject to a legal retention obligation: in accordance with the statutory period.

Data is deleted or anonymised once the retention period has elapsed.

Article 7 Sharing of personal data

1. Experts Groep does not sell personal data and does not share it with other parties for their own purposes.
2. expertsgroep.nl runs exclusively on servers located in the Netherlands.
3. Notifications from the contact form are forwarded by e-mail to our own e-mail address (info@expertsgroep.nl).

Article 8 International transfers

expertsgroep.nl is hosted on servers in the Netherlands. In connection with the site, Experts Groep does not transfer personal data outside the European Economic Area.

Article 9 Security

Experts Groep takes appropriate security measures, including: encrypted connections (https), access control to the management of the site, protection of the contact form against misuse without a captcha, logging and monitoring of the security of our systems, and automatic deletion of data in accordance with the retention periods in Article 6.

Despite these measures, absolute security can never be guaranteed.

Article 10 Rights of data subjects

You have the right to:

Right of access
Access to the personal data that Experts Groep processes about you.

Right to rectification
Correction of inaccurate data.

Right to erasure
Deletion of data, for example of a message you sent via the contact form.

Right to restriction
Restriction of processing.

Right to data portability
Receipt of data in a structured form.

Right to object
Objection to processing based on legitimate interest.

Requests can be sent to: privacy@expertsgroep.nl. We respond within 30 days of receipt of the request.

Article 11 Data breach notification obligation

In the event of a data breach, Experts Groep will:

- investigate the breach;
- take appropriate measures;
- where required, notify the Dutch Data Protection Authority (Autoriteit Persoonsgegevens);

- inform data subjects where necessary.

Article 12 Amendments

1. Experts Groep may amend this privacy statement at any time.
2. Amended versions take effect as soon as they are published.
3. The most current version can be downloaded via the "Privacy statement" link at the bottom of every page of expertsgroep.nl.

Article 13 Complaints and contact

Questions or complaints regarding privacy can be sent to:

Experts Groep B.V.
Ambachtsweg 4
3771 MG Barneveld, the Netherlands
privacy@expertsgroep.nl

In addition, you can file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).